**Lab 9: Steve Krug Evaluation**

**Questions:**

1. **What is E-Card?**
2. **For how many days is MetroCard#1234567890 unlimited?**
3. **When does MetroCard #123456789 expire?**
4. **How much money is on MetroCard #1234567890?**
5. **How much do 10 rides cost?**
6. **How much is a 30 Day Unlimited MetroCard?**
7. **Add $20 to MetroCard #1234567890, what is the order type?**
8. **What is the Final Balance of MetroCard #1234567890?**
9. **What if you changed your mind, and you want to add 10$ to the same MetroCard, what should you do?**
10. **Fill out the billing form and submit it, did you have any issues?**
11. **What can you contact support about?**
12. **Who are the developers of E-Card?**